



VPN installation guide for MacOS

Introduction

Only MacOS 10.9 and higher are supported by the VPN of the Hogeschool van Amsterdam.

Step 1: Check the version of your computer via the Apple logo/menu. Select *About This Mac* which is located at the top left part of the screen.

If this instruction is not clear? You can find help on the apple support website <http://support.apple.com/kb/HT1633>



Step 2: Download Pulse Secure installer for the macOS

<https://www.amsterdamuas.com/practical-matters/students/auas/its-si/vpn-accessing-the-auas-network/download-vpn-software/download-vpn-software-kopie.html>

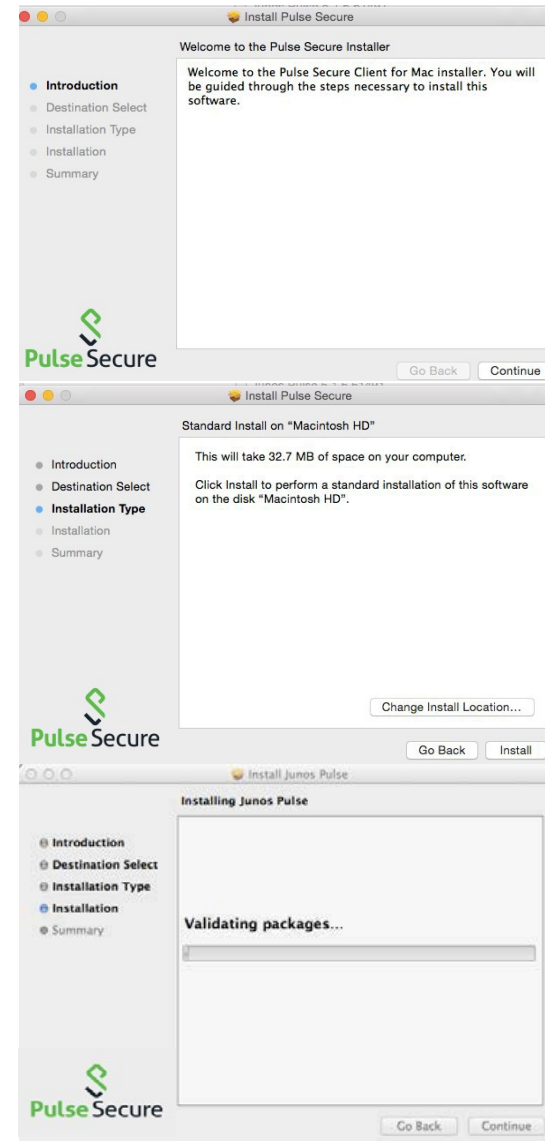
Step 3: Double click the downloaded software.



Step 4: Select *Continue*.

Step 5: Select *Install*.

Step 6: Select *Continue*.





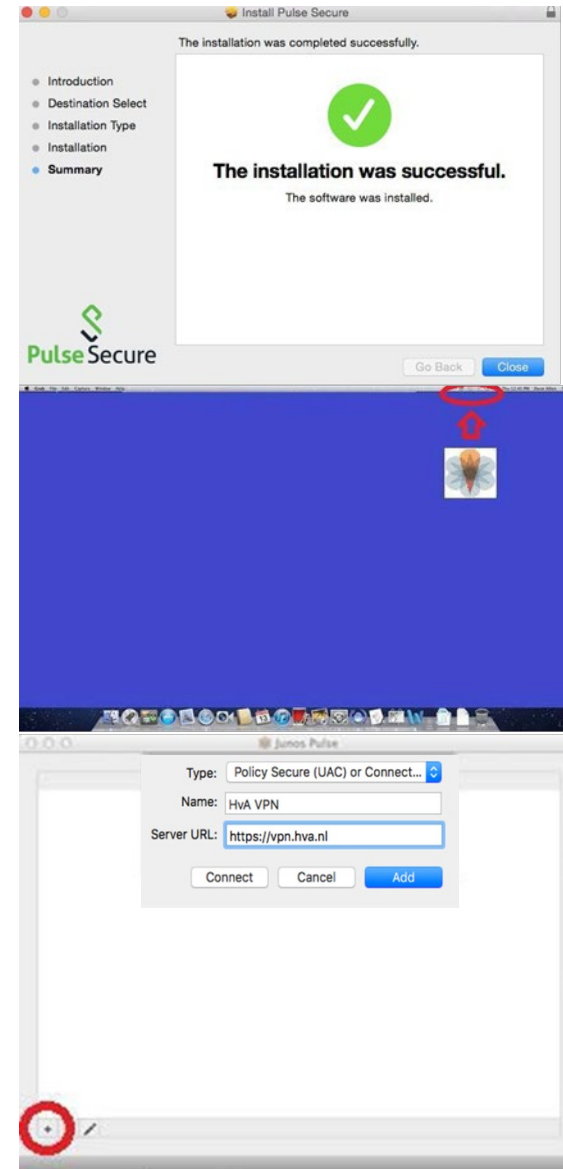
Step 7: Select *Close*.

The Pulse Secure software is now added to task menu at the top of the screen under overview of software "Applications".

Step 8: Start Pulse Secure via de Apple-task menubar at the top of the screen. Or go to *Applications* and select *Pulse Secure*.

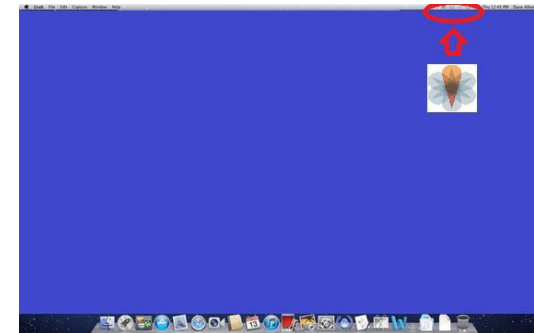
An empty screen will appear.

Step 9: You need to add a connection to the HvAVPN. Choose the *+ icon*, Choose a name for the connection. And next to server URL add the URL *https://vpn.uva.nl*



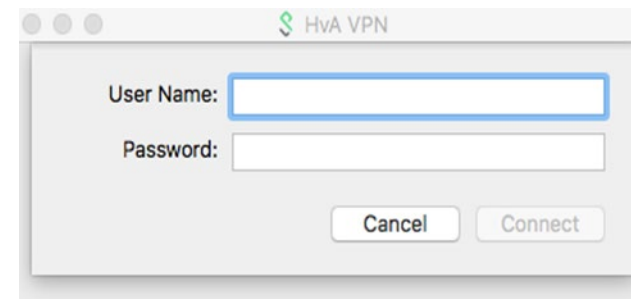


Step 10: Click the Pulse Secure-icon and choose *HVA VPN* and then *Connect*. You can also use Apple-task menubar balk at the top of the screen to open PulseSecure.



Step 11: Logging in. You will be requested to fill in your HvA-id and password. The select *Connect*

You will now have made a connection to the HvA-network.



Logging out of PulseSecure

In order to log out? Choose the Pulse Secure-logo > *HVA VPN* > *Disconnect*.



Manual upgrade VPN client for Mac OS

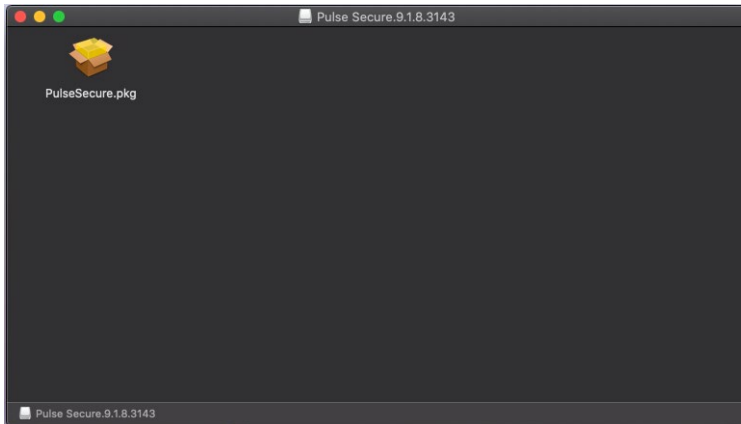
This guide explains the upgrade process of the Pulse Secure VPN client software for Mac OS.

Download the VPN client installer for Mac OS on the following page:

HvA: <https://az.hva.nl/studenten/az-lemmas/studenten/hva-breed/its-si/vpn-toegang-tot-het-hva-netwerk/download-vpn-software/vpn-software-downloaden-kopie.html>

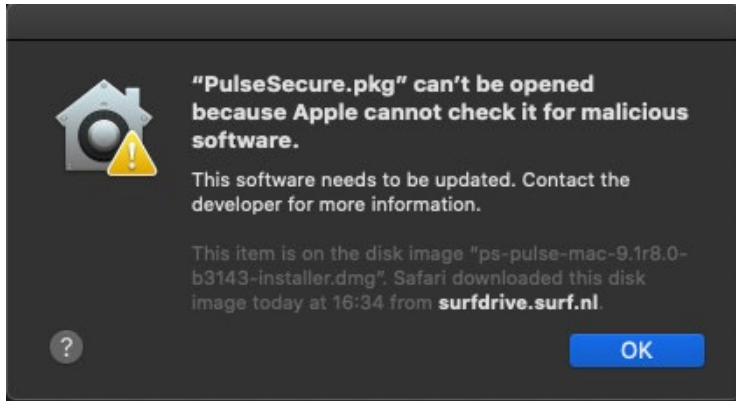
There is no need to disconnect the VPN connection if one is active.

Open the installer file and follow the steps. Open the PulseSecure.pkg file in the window that shows up.

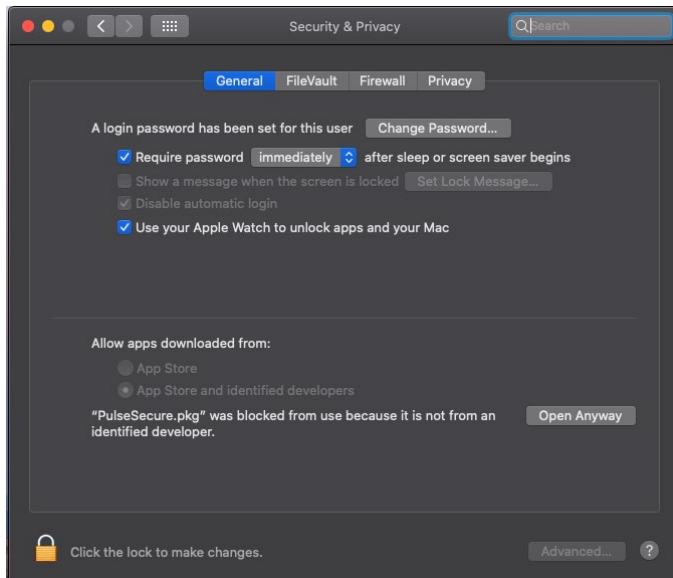




A security notice pops up that we can close by clicking OK.

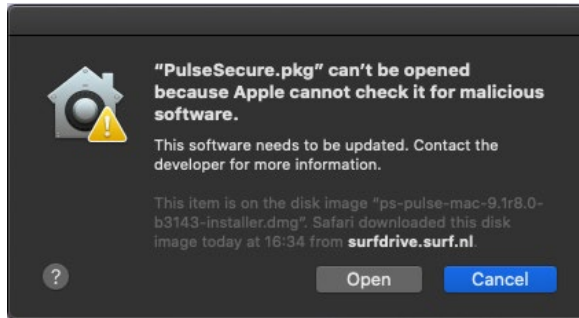


Open Security & Privacy (press command button+spacebar, search for Security & Privacy and hit enter). Click the Open Anyway button to open the Pulse Secure VPN client installer.

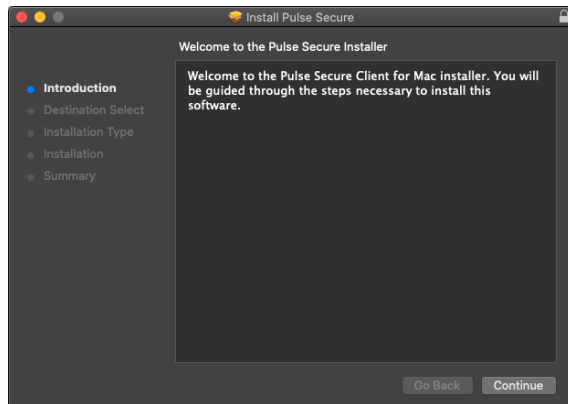




The security notification opens again, but this time we can and will click the Open button

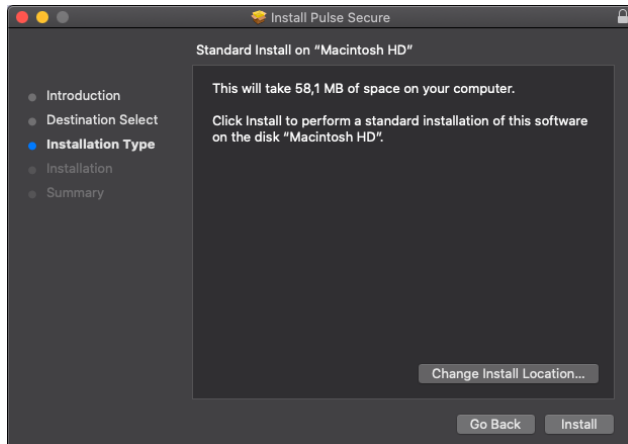


The installation window for the Pulse Secure VPN client opens. Click Continue.

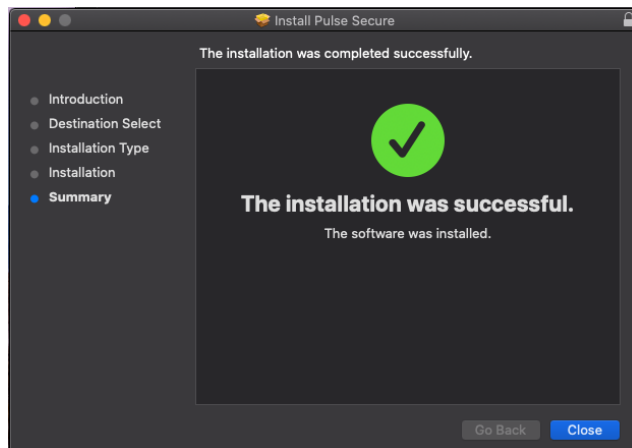




Click Install to continue the installation.



The installation is now complete. We can close the window. A notification window will pop up to ask if you want to delete the installation package. There is no need to keep the installation file anymore so go ahead and delete it.



The VPN client is now up-to-date.